



Short-term borrowers value our services



Complaints against Credit Access Businesses (CABs) are the lowest among all financial institutions regulated by the OCCC.

1 complaint per 21,000 transactions

According to a poll performed by Harris Interactive of
short-term borrowers

98%

Indicated that they were **satisfied** with their most recent loan experience

93%

carefully weighed the risks and benefits before taking out a short-term loan

95%

value having the option to take out a short-term loan

Less than one percent of all complaints submitted to the Consumer Finance Protection Bureau (CFPB) concerned short-term loans.



www.texasansforfinancialchoice.org