Texas Credit Access Business (CABs) are heavily regulated at Federal and State levels

Texas CABs must comply with an extensive array of federal and state consumer protection laws.

The Texas Office of the Consumer Credit Commissioner (OCCC) performs onsite examinations of loan files at all licensed companies on a rotating periodic basis.





The OCCC has broad enforcement powers to order restitution to customers, issue cease and desist orders for improper practices, and revoke CAB licenses.

The OCCC employs a full-time staff to operate a consumer complaint hotline and website for CAB consumers. All complaints must have full resolution.



Texas CABs are regulated by more than 24 Federal and State Laws

Texas Credit Service Organization Act Texas Deceptive Trade Practices Consumer Protection Act Texas Constitution, Article 16 Texas Finance Code Chapter 302 Texas Business and Commerce Code, Article 9 Federal Truth in Lending Act Regulation Z (12CFR part 226) Texas Debt Collection Practices Act Federal Debt Collection Practices Act Federal Equal Credit Opportunity Act Regulation B (12 CFR part 222) Regulation V (12CFR part 222) Federal Trade Commission Act Federal Fair Credit Reporting Act Federal Gramm-Leach-Bliley privacy laws Federal Trade Commission Regulations (I6CFR parts 313 and 314 Electronic Signatures in Global and National Commerce Act Title X Dodd-Frank Wall Street Reform & Consumer Protection Act Check 21 Fair and Accurate Credit Transactions Act (FACTA) Bank Secrecy Act, OFAC and US Patriot Act electronic Funds Transfer Regulation E



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