



Short-term borrowers value our services



Complaints against Credit Access Businesses (CABs) are the lowest among all financial institutions regulated by the Texas Office of Consumer Credit Commissioner (OCCC).

One complaint per 21,000 transactions

According to a poll performed by Harris Interactive of
short-term borrowers

98%

indicated that they were **satisfied** with their most recent loan experience

93%

carefully weighed the risks and benefits before taking out a short-term loan

95%

value having the option to take out a short-term loan

Less than one percent of all complaints submitted to the Consumer Finance Protection Bureau (CFPB) concerned short-term loans.



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